



HEISLER MUNICIPAL LIBRARY BOARD

PLAN OF SERVICE

2021-2025

Heisler Municipal Library Board and Staff

Chairperson

Lorie Zimmer

Treasurer

Janice Badry

Secretary

Danielle Wolbeck

Village Liaison

Bonnie Wood

Additional Board Members

Kelly Williams

Robyn Kroetsch

Val Volk

Staff Members

Dixie Wolbeck

Liza Clairmont

Statement of Approval:

The plan of Service for the 2022-2026 has been prepared by Heisler Municipal Library Board in accordance with Alberta Libraries Regulation AR 141/98. The board and staff are committed to implementing this plan of service, reviewing it regularly to monitor progress in achieving goals, and updating plan as needed.

Motion:

A motion to adopt the Plan of Service was made by: Bonnie Wood

Seconded by: Kelly Williams

Board meeting date: January 31, 2022

Original signed by: Lorie Zimmer

Name, President: Lorie Zimmer

Acknowledgements

The purpose of preparing regular long range plans is to both satisfy the requirements of the Ministry of Municipal Affairs Alberta and to give the Library, its board and its staff direction in their efforts to best serve the need of the village of Heisler and its surrounding community.

Unfortunately, because of the Covid-19 pandemic we were unable to have in person assessment meeting, and have therefore gathered our information from library patrons via in house or social media, library staff, library board members and assessing the demographics of the surrounding community.

Our Mission

To welcome the residents of Heisler and surrounding area into our quaint library and to provide access to programming, information, inspiration and imagination.

Vision Statement

We will strive to provide a safe, warm, and welcoming environment that is inclusive to everyone that comes through our doors to enjoy all the resources that our library provides.

Who We Are, Where We Came From and Where We Are Now . . .

Heisler Municipal Library is situated in the Village of Heisler which boasts a population of approximately 160 people and surrounding community of approximately 350 people. We are 65km south East of our closest major centre Camrose and within 25km of the Towns of Forestburg and Daysland. Heisler is a farming community whose residents are very active and supportive.

The Heisler Municipal Library Boards organizational meeting was held on February 25, 1992. A house on Main Street Heisler was purchased to house the first library. The official opening of the library was held on November 27, 1992.

During the first few years the library was managed and operated entirely on a volunteer basis.

The Heisler Library archives continued to be housed in the same building until April 1, 2002. At this time, due to the high operational costs and the condition of the building, the library was moved to its present location in the Post Office building.

The grand opening at this location was held on May 24, 2002. Due to the aging infrastructure, a major renovation was completed in 2014. The atmosphere is now welcoming and inviting.

The first library manager was hired in February 1994. At present, the board employs one library manager and one library support staff. The board consists of a chairperson, 5 active members and one town council member. Our staff paid hours of operations are 7 hours per week, however, there are still countless volunteer hours required to maintain the level of service of our patrons have come to expect.

We are pleased to be able to continue to offer free library memberships to all of our 125 current members. We also, continue to have a strong and valuable partnership with Parkland Regional Library systems.

Our 2021 Statistics

- We have 3400 books/resources
- We have 125 members
- Door traffic 450
- Virtual visits 1200
- In house circulation 750
- Interlibrary loans 1050
- Free wifi – 7300 users
- Several local historical documents
- 3 patron computers - 1 desktop system and 2 lap tops and one colour printer

This is despite the pandemic, showing we are a valuable resource to our community.

Our Value System

The Love of reading:

By nurturing readers to continue to explore new avenues of literature and encourage online learning/reading resources.

Accessibility for all:

Whether it is through having a barrier-free access to our facility or to all of our resources we will do our best to serve our patrons needs.

To provide an inclusive safe place:

We strive to include all members of society where they will feel safe, warm and welcome.



What We Aim To Achieve

Goal: promote the love of reading and transforming visitors into users.

Inquiring from our patrons what they are looking for in their reading habits by reaching out through our social media presence and in-house visitation to determine where our collections need to be updated.

Being open minded to the resources available and to the choices patrons make regarding their preference in material.

Continue to partner with Parkland Regional Library and their partners to give our patrons access to a larger and broader base of material.

Purchase new books, large print books, audio books etc to keep our collections up to date.

Weed out space takers (uncirculated / unused books).

Continue to promote our library through social media and local resources ie: village newsletter.

We will remain an accessible barrier free facility that offers a safe, inviting place to access resources of interest to our public.

To serve as a conduit to access learning for those who may not have those resources at home ie: computers and laptops.

Encourage inclusion and equity in our resource choices and create a bridge to those resources through open and honest communication with our patrons.

Goal: Keep our technology current.

Ensuring that our computers and laptops are updated and installed with current software through continuing our partnership with Parkland Regional Library.

Purchasing new technologies, for example an iPad, for further and future teaching and learning purposes.

Goal: Understanding our senior populations needs.

Heisler's main demographic is an aging population, therefore as a library we need to assess their needs on a regular bases as to their interests and wants.

Encouraging them to become members and to become familiar with the resources we have to offer.

Continue to build our audio, large print, religious and other collections of interest.

Reach out through mail outs, muffin Wednesday, and Village newsletter as to what we have to offer them.

Purchase a coffee maker.

Be a welcoming and inviting place to visit.

We would like to thank:

Heisler municipal library would like to thank and acknowledge the hard work and dedication of our librarian, whose information was essential in completing the Plan of service. We would also like to thank the Village of Heisler for their continued support that enables our library to be a comfortable and valuable asset to our community. To our board members who continued to realize the value of having a municipal library and advocating for it to the powers that be. Finally, we are extremely grateful to the members of our community, local organizations and tireless volunteers for their ongoing support. This support has enabled us to keep the doors open, and remain the quaint little library we had intended.

Contact Information:

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