

CASTOR MUNICIPAL LIBRARY

PLAN OF SERVICE 2023-2026



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MESSAGE FROM THE BOARD

The Castor Municipal Library is committed to providing quality library services to our Patrons.

The Castor Municipal Library will continue to seek new ways to assist the learning and growth of all individuals. We will maintain physical collections and grow digital services. Our library members and residents have expressed the importance of The Castor Municipal Library being a committee hub which continues to strengthen the Town of Castor and The County of Paintearth.

Approved by the Castor Library Board: June, 14th 2023

OUR VALUES

MISSION STATEMENT

The Castor Municipal Library exists to provide quality materials and services that fulfill the educational, informational, and cultural needs of our community.

VISION STATEMENT

We strive to be an essential part of our community, allowing residents to access a place of possibilities both physically and digitally. We aim to create a space for learning, reading and connection that is accessible and welcoming to everyone.

VALUES

Equity: Accessibility, respect, fairness.

Diversity: Valuing individual needs and differences.

Intellectual Freedom: Guaranteeing the free exchange of information and respecting individuals rights to privacy and choice.

Inclusion: Welcoming participation in decision making and services by residents and groups.

Community: We stand together to serve, learn and create.

GOALS AND OBJECTIVES

The Castor Municipal Library created a Community Needs Assessment Survey. Based on this process, we learnt what library services are most needed and valued in Castor. Following are the six most important needed services, goals and objectives that will guide Castor Municipal Library through to 2026.

Stimulate Imagination: The library will provide books, audio and visual materials to encourage imagination. Patrons of all ages can access these materials, programs and services.

Online and Digital Access: Residents will have access to the digital world with free WIFI to ensure that everyone can take advantage of the ever-growing resources and services available through the library and online. We will also assist and support in education of these resources.

Customer Service: To engage with patrons in a welcoming and helpful manner. To create a comfortable physical space that is organized and user-friendly.

Advocacy: The library can promote its resources and programs through social media, flyers, newsletters.

Accessibility: To be able to extend the hours of operation of the library, which can provide more opportunities for people to visit and utilize its resources.

Collection: To best serve your community, we will continue to grow our collection by taking the time to understand the communities needs and interests. This will help ensure that your collection is tailored to their preferences.

CONCLUSION

The aforementioned three-year plan was created based on the Needs Assessment Survey done in May and June of 2022. The Castor Municipal Library Board appreciated all the people who participated in the survey and the feedback we received on how to better serve the community. The library board and staff will continue to review the goals and objectives within the Plan of Service and implement them into the library to make sure we are serving the community in the best way possible.