

Present:

Regrets:

1. Approval of the Agenda
2. Board Feedback
3. Consent Agenda
 - a. Approval of Minutes of October 16 2024 meeting
 - b. Items for Information
 - i. Correspondence
 - a. Appointment to PRLS Board
 - b. City of Camrose Council Appointment
 - c. Blackfalds Website
 - d. Camrose Arts Council Grant
 - e. CFLA-FCAB Newsletter, Fall 2024
 - ii. Libraries in the News
 - a. Xplore restores internet service in Sundre Friday after Wednesday Outage
 - b. Calgary Public Library locations closed due to cybersecurity breach
 - c. Saskatoon Public Library workers give strike notice
 - c. Reports
 - i. Director's Report
 - ii. Program Overview to October 31 2024
 - iii. Program Report and Library Statistics October 2024
4. Items for Discussion and Decisions
 - a. Finance Committee Verbal Report
 - b. Policy Committee Verbal Report
 - c. Blackfalds Correspondence
 - d. Plan of Service Committee – Presentation of Draft 1 of Plan of Service with Trina McCarroll
 - e. Organizational Review Verbal Update
5. In Camera Items for Discussion
 - a. Payroll
6. Items for Decision
 - a. Payroll

Next regular Board meeting: December 18 2024, 5:00pm

Present: Renee Greer (Chair), Naomi Finseth (Vice-Chair), Alyssa Martin (Director), Cheryl Dezall, Joy-Anne Murphy (City Council), Don Simpson (County Council), Lucy Ernst, Peter Hamm

Regrets: Margaret Holliston (Secretary)

Absent: Vikki Williams (Treasurer)

Guests: Sherry Hauck (Salopek and Associates)

Call to Order: Chair Renee Greer called the meeting to order at 5:00 pm.

1. Approval of the Agenda

Motion 53/24 M/S/C – Don Simpson/Cheryl Dezall: That the agenda be approved as amended: Item 4e. Organizational Review Verbal Report

2. Board Feedback: Renee was asked about ME cards and due to her work on policy, she knew the answer and could direct people to the library. Joy-Anne asked about the Bethany Pride Event. Joy-Anne also cannot attend the next PRL Board meeting, but her County counterpart Carlene Wetthuhn will give us an update. Also, Joy-Anne would like to express appreciation our volunteer coordinator Feena Gabert for the volunteer appreciation gift (hand made paper flowers with a gift card to a local business).

3. Consent Agenda

a. Approval of Minutes of June 19, 2024, meeting:

Motion 54/24 M/S/C – Joy-Anne Murphy/Don Simpson: That the minutes for September 4, 2024, be approved as presented.

b. Items for Information: Board members reviewed prior to the meeting.

c. Reports: Board members reviewed prior to the meeting.

4. Items for Discussion and Decision

a. Financial Committee Verbal Report: Finance committee members not present. Alyssa gave a verbal report about the Q3 finances.

- Still learning that rate of spending for different lines. Non-designated donations and programming both see the most activity in December, so they appear to be under-budget.
- The Personnel line is not entirely accurate as the PIER report for 2023 is reflected in it, and CPP needs to be adjusted for 2024.

b. Policy Committee Verbal Report: Renee: Has not met since the last meeting, and is waiting to hear from Margaret Law about policy suggestions before resuming work.

- c. Plan of Service Committee Verbal Report: Naomi: We have wrapped up engagement for the plan of service, and McCarroll Consulting has done a fantastic job analyzing the data. A committee meeting last week discussed changes to the mission, vision and values. There is another meeting next week that will be focused on picking the priorities from the community feedback. Our next board meeting will be very focused on the plan of service. McCarroll Consulting will also give feedback to each municipality about what their specific residents are thinking. Alyssa will send the reports we have received to date to the board at large.

Next session about advocacy, with three perspectives. We need to promote to the public an understanding of what the library is and services offered, ensuring we are showing responsible use of funding (such as with an organizational review), advocacy should happen throughout the year, not just at budget time, use both numbers and personal stories during budget.

Next sessions How to Have Tough Conversations, and Get the Most from Your Plan of Service – this session reaffirmed that we are on the right track with our Plan of Service creation.

Risk Management for Library Boards – covered a lot of what board basics covers, and also confirmed we are on the right track with our policy revisions and being proactive.

Met someone from the Drayton Valley library board who also contracted Margaret Law, and they had nothing but amazing things to say about her.

Renee was able to meet a lot of people with different perspectives. All in all, a very positive and revitalizing experience, and she is confident CPL is on the right track with guaranteeing efficiency, while meeting the needs of the community. She would recommend that if anyone is able to attend this conference next year, they go - there's free food.

- d. Stronger Together Verbal Report: Renee attended Stronger Together Conference on Friday October 4th. The keynote speaker was Dr. James Makokis who is a doctor specializing in gender affirming care, and is also an amazing race winner. He was an amazing speaker, and covered indigenous history. Presentation extremely meaningful, and covered why it is important for libraries to be open to all, especially the LGBT community.

Next session about advocacy, with three perspectives. We need to promote to the public an understanding of what the library is and services offered, ensuring we are showing responsible use of funding (such as with an organizational review), advocacy should happen throughout the year, not just at budget time, use both numbers and personal stories during budget.

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- e. Organizational Review Verbal Report: Alyssa: Margaret Law could not be here tonight due to a scheduling conflict, but has had the chance to review documents, meet with our Manager Cheryl, and meet with about half of the floor staff. We discussed advocacy on Tuesday, and some ways that CPL might do more of it. Leaning on the Friends of the Library group is a new avenue to do this. One suggestion is having a lot of passive, highly visual advocacy. Get something made (like t-shirts) that the public and our friends group can wear, and get them to attend Council meetings and community events to show support. We also need to start having conversations with our MLA. It might be worth our time to invite her for a tour of CPL, outlining the ways we support our community's goals. It's also important to ensure that questions about the library are included in candidate forums during election years. Bill 20 allows candidates to campaign full time, so this might change the election landscape. Margaret is going to bring in a CPA to help document and create procedures for CPL that are as efficient as possible. Staff are enjoying the ability to discuss CPL with Margaret.
- f. We all collectively forgot that we had already discussed the topic of the Bethany funds at the September meeting, and made the motion a second time to defer the donated funds to the 2025 printing line.
 - CPL had received a Pensionable and Insurable Report ("PIER") from CRA in March 2024 noting deficiencies of \$2,027.21 to 5 employees once T4's had been submitted. The bill
 - had previously been paid and she reviewed the report and agreed with the deficiencies in all instances.
- g. CPL ran a \$85,490 surplus in 2023. On May 15 2024, the board moved to transfer \$75,490 to the Operation's Reserve as we investigated possible causes of the surplus. The PIER report accounts for \$2027.21 of that surplus, and as such that

amount of funds should be pulled from the operating reserve to cover the costs of the report, which was paid out of the 2024 personnel line.

Motion 55/24 M/S/C – Don Simpson, Cheryl Dezall - I move to pull \$2027.21 from the operational reserves to cover the PIER report regarding the deficient CPP and EI contributions of 2023.

5. In-Camera Presentation – ADP and Payroll Discrepancies discuss with Sherry Hauck

Motion 56/24 M/S/C – Naomi Finseth/Joy-Anne Murphy – That the board go in-camera.

Motion 57/24 M/S/C –Cheryl Dezall/Don Simpson – That the board go out of in-camera.

Next steps dependent on suggestions from organizational review.

Adjournment: Chair Renee Greer declared the meeting adjourned at 6:37

Next regular Board meeting: November 20, 2024, 5:00 pm



The City of
Camrose

5204 – 50 Avenue, Camrose, Alberta T4V 0S8 PH. (780) 672-4426 FAX (780) 672-2469

October 22, 2024

Parkland Regional Library Board
Parkland Regional Library System Board
4565 - 46 Street
Lacombe, AB
T4L 0K2

Attention: Ron Sheppard, Director

Re: 2024-2025 Camrose City Council Appointment(s) – Parkland Regional Library Board

Please be advised that an Organizational Meeting held October 21, 2024, City Council approved the following Council appointments to the Parkland Regional Library Board from October 21, 2024, to the Organizational Meeting of Council to be held in October, 2025.

Parkland Regional Library Board: Councillor Joy-Anne Murphy
Renee Greer (Alternate)

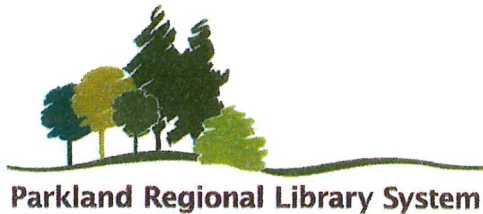
Should you have any questions, give me a call at 780-781-0826 or pstasko@camrose.ca

Sincerely,

The City of Camrose

PJ Stasko
Mayor

cc: Alyssa Martin, Director, Camrose Public Library, amartin@prl.ab.ca



4565 – 46 Street
Lacombe, AB T4L 0K2
Ph. 403-782-3850

October 4, 2024

Parkland Regional Library System would like to update your contact information and the information related to your PRLS board appointee.

Please fill out this form and return it to administration@prl.ab.ca

Name of Municipality/County: Click or tap here to enter text.

PRLS Representative Contact information

Name: Joy-Anne Murphy

Date appointed: 10/21/2024

Address: City of Camrose, 5204 – 50 Avenue, Camrose, AB T4V 0S8

Length of current term: 1 Year

Phone: 780-781-4087.

Consecutive terms served: 3

Email: jmurphy@camrose.ca

Total consecutive years on PRL Board:
3

Alternate Representative Name: Renee Greer, Chairman, Camrose Public Library
Board email [REDACTED]

Mayor/Reeve: Mayor PJ Stasko

Manager/Administrator: Malcolm Boyd, City Manager

Email contact for your municipality: mboyd@camrose.ca and cc: admin@camrose.ca

If your municipality does not elect/send a board member to Parkland board meetings, please let us know why. We may be able to offer assistance or guidance. Please see the following for more information on the Libraries Regulation regarding Parkland's board.

If you have any questions or concerns, please do not hesitate to contact us.
Thank you!



The City of
Camrose

5204 – 50 Avenue, Camrose, Alberta T4V 0S8 PH. (780) 672-4426 FAX (780) 672-2469

October 22, 2024

Camrose Public Library Board
c/o Camrose Public Library
4710 - 50 Avenue
Camrose, AB
T4V 0R8

Attention: Renee Greer, Chair

Re: 2024-2025 Camrose City Council Appointment(s) – Camrose Public Library Board

Please be advised that an Organizational Meeting held October 21, 2024, City Council approved the following Council appointments to the Camrose Public Library Board from October 21, 2024, to the Organizational Meeting of Council to be held in October, 2025.

Camrose Public Library Board: Joy-Anne Murphy

Should you have any questions, give me a call at 780-781-0826 or pstasko@camrose.ca

Sincerely,

The City of Camrose

PJ Stasko
Mayor

cc: Alyssa Martin, Director, Camrose Public Library amartin@prl.ab.ca



Box 70, 5302 Broadway Avenue
Blackfalds, AB T0M 0J0
PH: (403) 885-2343
blackfaldslibrary.ca

October 18, 2024

Fellow Library Board Trustees,

I hope this message finds you well. I am writing to express my concerns regarding Parkland Regional Library Systems website for their partner libraries. It has become a topic of dissatisfaction among board members, library staff and library users. As we aim to present a cohesive and professional online presence, several aspects of the website have raised significant concerns that need our attention.

PRLS has rectified some of the issues but this raises other concerns about the websites. Such as, outdated styles, no program online registration, modern appeal and visual branding just to name a few.

Some libraries have already taken it upon themselves to withdraw from the shared website and go on their own. We are also considering this option but have current budget restraints that are not allowing us to do that. We also realize that we are late in the game with potentially switching to WIX but still wanted to initiate a unity amongst the libraries in PRLS that are not happy with the current website that is being used.

Which brings us to another point. As a larger contributor to PRLS revenue, we are wondering if there is interest in uniting our efforts and putting pressure to PRLS to consider a more modern website, such as, Mogu. Which is being used by the majority of other library systems in the province.

Sincerely,

Glyn Evans, Board Chair

October 29, 2024

File: 2024-09 CAC-03

The Camrose Public Library Board
4710 – 50 Avenue
Camrose, AB T4V 0R8

Attention: Alyssa Martin, Director
Email: cpl@prl.ab.ca

Re: Camrose Arts Council Arts and Culture Grant - Awarded Year of Indigenous Programming Project (Motion 53/24)

The Camrose Arts Council Board met on October 17, 2024, to evaluate the Arts Selection Jury's recommendation to award your request of \$4,610.00 for the "Year of Indigenous Programming" project from January 2025 to December 2025. The Board awarded \$4,610.00 to fund your project from the September 2024 grant allocation.


Herein are two originals of the grant agreement formalizing our grant relationship. If you find the inclusive grant agreement acceptable, please have the duly authorized signing authorities initial the bottom of each page and sign page 6 on both originals and return them to the City of Camrose. Once the grant agreement has been signed by all parties, an original agreement and the funds will be disbursed for the project. Also herein is a Final Account Report to be returned to the City of Camrose by the end of March 2026.

Please note that approval of funding does not guarantee support for the same project in future years, as grant funding is intended for a one-time event rather than an annual recurring event.

We wish you success in partnering with many organizations in Camrose to highlight arts and culture in our community.

Sincerely,

Signed by:


B667661311DD4C0...

Mike Ploner, Vice-Chair
Camrose Arts Council Board

Enc: 3

CFLA-FCAB

NEWSLETTER

Fall 2024

Greetings from the Chair

This year, the Board's priority has been engaging with members and stakeholders, listening deeply, and collaborating with you on our future. As we move into the fall, CFLA-FCAB is excited to implement the recommendations identified through our engagement work.

We are dedicated to delivering on the CFLA-FCAB's mandate and goals, and we have heard your concerns about the need for improved communications, governance and greater accountability. Over the summer, the Governance Review Steering Committee developed recommendations to improve CFLA-FCAB's board and committee governance. You'll find more information about their findings below.

To ensure that we meet expectations on these and other strategic goals, we are developing a new semi-annual dashboard to track our strategic plan progress. This dashboard will be available on our website in the New Year.

National advocacy continues to be a priority. In this newsletter, you'll find information about our 2024 federal budget submission, our "Libraries as Social Infrastructure" national campaign, and our success in attracting new federal funding. We are collaborating with other associations, both nationally and internationally, to amplify voices in our sector and attract new support.

On behalf of the Board, thank you for engaging with us over the past several months. I look forward to meeting with you and continuing our conversations at our National Forum in the New Year.

Andrea Cecchetto
Chair, CFLA-FCAB Board of Directors

Save the Date!

National Forum is back in-person for 2025.

The CFLA-FCAB's National Forum is returning in 2025 at the Ontario Library Association Super Conference on **Wednesday, January 29, 2025**. We are partnering with IFLA's North American Regional Division Summit AND the Maggie Weaver Spark Forum to provide an incredible full day of programming for you and all super conference attendees. We look forward to seeing you and your members there!





National Advocacy News

Libraries as Social Infrastructure: CFLA-FCAB National Advocacy Campaign

As the chief funders of public libraries in Canada, municipal and provincial governments understand the critical role that libraries play in building communities and strengthening social infrastructure. At a time when the health and well-being of both rural and urban communities is a priority for every level of government, now is the time for the CFLA-FCAB to champion this message at the federal government level.

Over the spring and summer, the board worked with Impact Public Affairs to develop a national campaign to highlight libraries' critical role in the social infrastructure of communities, and to advocate for the sector's access to increased federal funding for libraries. Libraries are the only GLAM (galleries, libraries, archives, and museums) sector with no direct federal funding despite the broad social and economic benefits libraries bring to their communities. We have a powerful story to tell, and this new national advocacy campaign provides the tools we need to champion our work.

Throughout the fall and winter, the CFLA-FCAB executive team will begin the first phase of the national advocacy campaign by meetings with federal policy leaders and relevant members of parliament.

In the New Year, the second phase of the campaign will begin. The CFLA-FCAB Board will work with member associations to launch a grassroots advocacy campaign aimed at reaching members of parliament across the country.

2024 Federal Budget Submission

CFLA-FCAB prepares a federal budget submission each year. [This year's submission](#) reiterated and highlighted the messaging of our national advocacy campaign, with three pillars:

1. Increase funding to public libraries to support them as an essential part of the social infrastructure of our communities.
2. Increase investment in organizations that provide accessible reading services
3. Increase support for Indigenous libraries and Indigenous library workers.

Advocacy Training: Effective Meetings with MPs and other Stakeholders

CFLA-FCAB is hosting a 60-min session with [Impact Public Affairs](#), CFLA-FCAB's government relations and communications firm, on how to conduct effective meetings with government officials, policy staff and other key stakeholders. The session is open to all members of CFLA-FCAB member associations and committees.

Nov 14, 12:30 PM EST | Register [HERE](#)



National Advocacy News

New Federal Funding for Climate Education Campaign

The CFLA-FCAB is among eight Canadian organizations awarded environmental education funding by Environment and Climate Change Canada. With this foundational investment of \$23,000 from the federal government, the Climate Action Committee is developing a national climate education campaign for use in libraries with the goal of improving climate literacy across the country.

Since its launch in 2023, the CFLA-FCAB's Climate Action Committee has worked to deliver on two core elements of its mandate: to support Canadian libraries in their efforts to respond to the climate crisis and to build capacity for education and action in the communities they serve. Attracting the funding needed for this work was an important first step toward meeting our strategic goals.

The national climate education campaign will consist of two main programs: one, to educate library professionals and information workers on the role that libraries can play in combating the climate crisis; and two, to create educational content and tools that can be scaled for use in public, school, and academic libraries and adapted to the needs and abilities of their library users.

The Climate Action Committee is building on the work already underway by member organizations to increase climate literacy and action, such as BCLA's Climate Action Week. The committee looks forward to engaging with CFLA-FCAB members to create a useful and effective environmental education and advocacy primer and toolkit.

Contribute to the Canadian Library Challenges Database

The Canadian Library Challenges Database is a joint initiative of CFLA-FCAB and the Centre for Free Expression with the aim of enabling the exchange of information between libraries about the challenges they face and the methods they've employed to address them. Your continued participation is key; please remember to register any challenge you face on the website. CFLA-FCAB's Intellectual Freedom Committee is also in the process of contacting libraries who have previously reported challenges through the old Intellectual Freedom Challenges Survey to acquire consent to include past reports in the new public-facing Canadian Library Challenges Database.



Updates from the Board

Governance Review Complete, Recommendations Accepted

In response to feedback received in stakeholder consultations held last spring, the board launched a Governance Review Steering Committee. The Committee's mandate was to examine CFLA-FCAB's structure, policies and practices, and to propose recommendations to ensure that the federation is delivering on its strategic priorities. The committee focused on two clearly identified areas from the spring consultations:

- The composition and mandate of the CFLA-FCAB Board
- The structure and appointment process for Strategic Committees

In September 2024, the steering committee completed its review and reported to the Board of Directors. The following recommendations were accepted by the Board:

1. Clarify committee appointment processes and approvals.
2. Increase committee accountability and alignment with the board.
3. Enhance onboarding and learning opportunities for committee (and Board) members.
4. Clarify committee mandates and terms of reference.
5. Review and streamline the development of position statements (including the introduction of formal member consultation processes). Review current position statements.
6. Enhance Board Member recruitment.
7. Extend terms of CFLA-FCAB's Executive Officers of the Board to provide better continuity and move to elected executive positions.
8. Develop a new member engagement strategy and refine CFLA-FCAB's value proposition for current and prospective members.
9. Review resourcing for the organization.

The Executive Committee is developing project plans to manage the implementation of recommendations. Stay tuned for updates through the fall and winter.

News from our Members and Partners

From Ex Libris Association: [Ex Libris Association Board](#) is pleased to report that the [Indigenous Student Bursary](#), created in 2023, has been awarded to William Fayant, a student with an excellent GPA in his second year in the Library and Information Technician Program at RRC Polytechnic in Winnipeg, Manitoba.

From the International Association of School Librarianship:

The International Association of School Librarianship is hosting an upcoming virtual conference on October 26-28th, 2024. The theme for this year's conference is "Stronger Together: School Libraries in Community." More information may be found on their [website](#).



Updates from the Board

CFLA-FCAB Sub-committee Updates

Though most CFLA-FCAB sub-committees did not formally meet over the summer, several key projects and initiatives continued. In July, the Board approved a new CFLA-FCAB Statement prepared by our Intellectual Freedom Committee on [Libraries & the Intellectual Freedom of Children & Youth](#).

The Cataloguing and Metadata Standards Committee (CMSC) brought the [Cataloguing Code of Ethics](#) to the Board for endorsement, marking the culmination of a careful process of consultation and review. Completed in 2021, the Code of Ethics is a joint project of CFLA-FCAB, the American Library Association, and the Chartered Institute of Library and Information Professionals (UK). It is jointly managed by members of the three associations through the Cataloguing Ethics Steering Committee. CFLA-FCAB is responsible for translating the original draft of the Cataloguing Code of Ethics into French and will assume responsibility for its maintenance. Thank you to Christine Smith (Concordia University), for chairing the steering committee and to all CMSC members for their work on this important project.

The Copyright Committee in partnership with the Canadian Association of Research Libraries (CARL) completed the joint CARL-CFLA guide "[Navigating Copyright for Crown-Published Works A Code of Best Practices for Libraries](#)." Building and sharing expertise among the wider copyright community, members of the committee also presented at the ABC Copyright Conference in Halifax and attended the User Rights Network in Washington, DC.

The Climate Action Committee was busy analysing the data from their national survey, circulated in the spring, about climate action work in Canadian libraries. A report on key findings will be shared with the Board and member associations later this fall. The results will help inform the CFLA-FCAB Climate Education Campaign and future committee workplans.

News from our Members and Partners

From Sustainable Libraries Initiative and Association of Research Libraries:

The [Association of Research Libraries](#) (ARL) is partnering with the [Sustainable Libraries Initiative](#) (SLI) to enable all ARL member institutions to become members of the SLI for 12 months and receive a discounted rate for joining the [Sustainable Library Certification Program](#). This partnership is in effect through December 31, 2025, and may be renewed to continue past that date. The [Sustainable Libraries Initiative](#) empowers library professionals to be leaders in triple-bottom-line sustainability (environmental stewardship, social equity, and economic feasibility) both within their organizations and in their communities

Xplore restores internet service in Sundre Friday after Wednesday outage

Some residents found themselves leaning on the Sundre Municipal Library for access to internet service



[Simon Ducatel](#)

Oct 4, 2024 12:00 PM



SUNDRE – After being cut-off from their internet connection since late on Wednesday morning, staff at the Sundre Eyecare Clinic were relieved to come back into work Friday morning and find the business' service had been restored some time overnight.

“It was very nice to see that everything was up and we can actually do our job today,” said Angie Vanderzwan, a pre-tester who prepares patients for their eye exams with the optometrist.

Asked if everything was back to normal, Vanderzwan told the *Albertan*, “It seems like it is.”

With the connection finally restored, staff planned to catch up on a bit of a backlog, she said.

“Now we can actually finish stuff that we were doing yesterday,” referring to placing orders and of course checking emails that had been inaccessible since the internet went dark at approximately 11 a.m. on Oct. 2.

Many other businesses and residents were also impacted by the outage, with some finding themselves leaning on the Sundre Municipal Library to access the publicly available Wi-Fi network, which is made possible courtesy of the Super Net that is provided by the province.

“The Alberta government provides the Super Net and Parkland (Regional Library System) has access to it,” said Joy Willihnganz, library manager.

While it is not uncommon for library patrons to come in seeking to use the library’s internet on any given day, Willihnganz said on Oct. 4 that there were some who needed assistance as a direct result of the outage that people experienced.

“I would say between five to 10 people over the course of yesterday afternoon came in specifically to do printing or accessing our computers to print or things like that because printers at home on WiFi, of course, wouldn’t print,” she told the *Albertan*.

Some also needed access to the internet through the library’s Wi-Fi, while a handful of others came in to comment about the situation and were simply curious to know whether the library still had internet access, she said.

“Usually the ones that were asking were ones that needed service delivery,” she said.

The situation emphasized the importance of internet connectivity that people depend on just to function in modern society.

“We just didn’t realize how many people really were lost without the internet for day-to-day tasks,” she said.

It also served as an important reminder that a 21st century library provides patrons with so much more than access to a collection of books.

“It just kind of highlights that the library is there when people don’t necessarily think they’re going to need it,” she said.

“And it’s nice that the library was able to meet that need.”



Simon Ducatel

Simon Ducatel joined Mountain View Publishing in 2015. He covers municipal council, news and sports as well as community events in Sundre and area. He is also a photographer and columnist.

Please send story ideas and tips:

Email sducatel@sundre.greatwest.ca

<https://www.thealbertan.com/sundre-news/xplore-restores-internet-service-in-sundre-friday-after-wednesday-outage-9614097>

CANADA

Calgary Public Library locations closed due to cybersecurity breach

By Staff • The Canadian Press

Posted October 14, 2024 10:10 am · Updated October 14, 2024 2:48 pm · 1 min read



WATCH ABOVE: (From Oct. 13, 2024) Public libraries across Calgary remained closed over the Thanksgiving long weekend after a cyberattack closed all locations on Friday, Oct. 11. Drew Stremick has more why hackers may have chosen CPL as its target – Oct 13, 2024

UPDATE: In a statement issued on Oct. 14, the Calgary Public Library said its physical locations will reopen at regular hours on Oct. 16 but with “modified services.” Some services will not be available and an investigation is ongoing.

All **Calgary Public Library** locations have been closed due to a **cybersecurity** breach.

The library posted the news on its website, stating the closures took effect as of 5 p.m. Friday.

The post says that in addition to the closures, all servers and library computer access are being turned off.

No further details on the incident were provided, but the post says the library and its security team are working diligently to determine the scope of the breach and that more information will be provided when it's available.

Earlier this spring, a hacker demanded ransom money after obtaining data from a server used by libraries throughout British Columbia, but a system manager said the leak was limited and no ransom was paid.

A cybersecurity incident also disrupted Toronto Public Library services late last year, and forensic investigators found the hackers stole the personal information of current and former staff members.

<https://globalnews.ca/news/10810986/calgary-public-library-locations-closed-due-to-cybersecurity-breach/>

Saskatoon Public Library workers give strike notice



By **Destiny Meilleur** • Global News

Posted November 7, 2024 12:11 pm · 2 min read



The Frances Morrison Library in Saskatoon. **Global News**



Saskatoon Public Library workers have issued a **strike notice** for Tuesday if an agreement is not reached.

The workers are asking the employer to come to the table with a deal offering a wage increase to keep up with the costs of inflation and to address the growing safety concerns at the Saskatoon Public Library.

“Library workers are looking for wage increases to keep pace with those cost increases, but also specific measures to make libraries safer,” said Katherine Norton, **CUPE** communications representative.

“And while there has been a lot of back and forth, the workers at these libraries don’t feel like the employer has gone far enough, and they feel like the rise in violent incidents in the libraries has not been met with the same level of increased protections to keep library workers as well as library patrons safe.”

CUPE added that a strike is not what the workers want to do; they would like to continue to serve the community, but would like to do so safely.

“Library workers serve their communities with pride. Like, they do not want to be in this position. They want to get back to work serving patrons, caring for their communities,” Norton said. “And it’s in everybody’s best interest to find a deal that keeps patrons and library workers safe. And we hope the employer gets back to the table so that libraries can continue operating the way they should be.”

The Saskatoon Public Library (SPL) issued a statement saying libraries will be closed on Nov. 12 and will reopen the following day.

It added that “ongoing job action could take many forms.”

“Since CUPE 2669 is not required to inform SPL of the specific nature of the job action, we may be unable to give advance notice to patrons if library services are disrupted. As a result, we kindly request all library patrons to check the status of services before visiting an SPL location,” the SPL said.

The Saskatoon Public Library said it is disappointed that the union members rejected the agreement they were offered at the end of September and said it has filed a reciprocal lockout notice.

“This does not mean that we will be locking out employees at this time, only that it may be necessary if sustaining library service through job action is not possible,” it said.



Director's Report

November 13 2024

Alyssa Martin

Camrose County Budget Presentation

Alyssa Martin and Renee Greer presented CPL's budgetary request to Camrose County Council in October. Questions were asked regarding the proposed Outreach Programmer position, where they would be operating, and whether we would collaborate with other PRLS libraries that serve Camrose County.

Library Incidents

CPL grounds were the site of an altercation between multiple teenagers during operating hours this month. Patrons called the police, and police intervention was required. 4 minors have been banned from the library for a year as a result. A post-mortem has identified areas where CPL can work to improve our response to future incidents of this nature.

Fellowship of the Camrose Public Library

The Fellowship are running two fundraisers this month!

Author Reading at Strada

Sandra Huseby, owner of Strada Coffee Co., has graciously offered to host an author reading and evening event in her cafe on Wednesday December 4, from 6:30-8:30pm, with half the proceeds to the Fellowship of the Camrose Public Library.

Local farmer and author of *The Garlic Companion*, Kristin Graves, will give a reading from her book, answer questions about what it's like to grow, harvest and process thousands of garlic bulbs each year, in between the rest of the grain farming and haying operation, and being a social media star.

Using recipes from *The Garlic Companion* and other recipes, the chefs at Strada will offer a selection of food and drinks for the fun and social evening event. Kristin will also be selling copies of her book. (Think Christmas gift)

Tickets are \$50 and half the proceeds will go to the Fellowship of the CPL. Tickets can be purchased by contacting Mary MacArthur at marypatmac@gmail.com. Posters will be released the week of November 18th.

5th Annual Camrose Christmas Bonus

CAMROSE PUBLIC LIBRARY

This survivor style 50/50 raffle is back for its fifth year! Local businesses donate gift cards, items, or funds to the raffle, and ticket sales deepen the pot of Christmas goodies! Past years have seen pots full of almost \$1000 in merchandise and gift cards. If you or someone you know would like to donate to the pots, please contact Haley Binns at fellowshipcpl@gmail.com

Tickets for the Christmas Bonus can be purchased here:
<https://www.rafflebox.ca/raffle/camrosepubliclibrary>

Endowment Fundraising – Letter Campaign

I have written a letter requesting financial support for the Camrose Public Library Foundation endowment and created a graphic informational insert about CPL's services and resources. I intend to focus my efforts on businesses that are primarily not public facing, such as industrial, agricultural and professional services, but will likely also send letters to some individuals and service groups. If the board has any suggestions regarding businesses to approach, or if they would like to deliver any letters, I would be most appreciative. I will make an editable copy of the letter available to you in case you would like to customize it to any business in particular.

Camrose Arts Council Arts and Culture Grants

CPL was awarded \$4610 by the Camrose Arts Council to run a Year of Indigenous Programming with local Metis Artists Joelle Skinner. We could not be more thrilled to be working with Joelle, and are exceedingly grateful towards the Camrose Arts Council for the chance to bring our community this opportunity.

Camrose Police Association – Community Grant

CPL was awarded \$2000 from the Camrose Police Association to add Family Literacy Kits to the Library of Things. These kits will include family book clubs, storytime kits with puppets, family activities, and a new STEAM kit. We are so appreciative of the funds, and look forward to bolstering our collection and promoting literacy.

Battle River Community Foundation – Community Grants

CPL was awarded \$3,800 for the purchase of a new e-assist Pilot Bike from BRCF. This Bike will not only allow us to replace the standard bike that was stolen and broken this summer, but it will allow our team to expand the literal reach of the Book Bike, and bring more supplies for programming, promotion, etc CPL is looking forward to expanding services, and will continue to seek funds to find a second e-assist Pilot Bike, and a new Book Bike.

CAMROSE PUBLIC LIBRARY

Membership Drive – September-October

CAMROSE PUBLIC LIBRARY
October is Canadian Library Month and we're celebrating alongside some of our vibrant local businesses!
 Show your library card at these Camrose and Camrose County businesses and get the following deals!

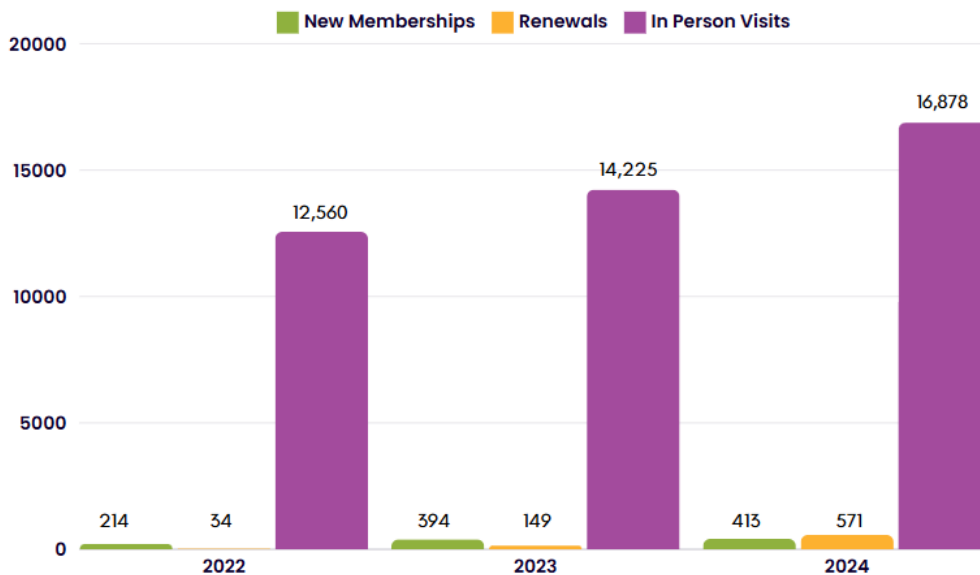
 10% OFF BAKED GOODS 4812 48 St. Camrose	 ENTER TO WIN A SKI MEMBERSHIP Visit camroseskiclub.com
 10% OFF FOOD ITEMS 6510 48 Ave. Camrose	 10% OFF 5210 51 Ave. Camrose
 ENTER TO WIN A TREATMENT 5024 50 St. Camrose	 20% OFF 2nd FL 4929 50 St. Camrose
 10% OFF 4918 46 Street Camrose	 30% OFF ORDER 4803 48 Street Camrose
 10% OFF 10-CLASS PASS Email hello@joyfulmovementstudio.ca	Offers valid October 15 to November 15, 2024

The membership drive was very successful this year. CPL teamed up with local businesses to increase the value of a library card for 1 month – for this month, if you showed your card at the below businesses, you received the listed promotion.

In addition, PRLS ran a raffle contest for a VISA giftcard for anyone who signed up for a new card, or renewed their card. They also ran their golden ticket contest. This year CPL did not win the prize for most new memberships per capita, but one of our patrons won a raffle prize, and CPL soundly beat last year's numbers.

This year PRLS stretched the Membership Drive to include both September and October, whereas previous years were a single month. The chart below adjusts for this by including September numbers to create a better comparison. CPL brought in more new memberships (413), substantially more renewals (571), and much more foot traffic (16,878) than in 2023.

Membership Drives



Stats from September 1 - October 31 for all years, pulled from Polaris

CAMROSE
PUBLIC LIBRARY

Camrose Public Library
 Adult Programs
 January 1 to October 31, 2024

Outreach	Program	Attendance
Deliveries to Care Facilities	91	727
German Circle Online	35	113
Ukulele Online	32	92
Mind Masters	10	2181
Augustana Preview Days	1	40
Tech Essentials with FCSS	4	44
Harp Holiday Outreach	1	3
Seniors Week Advocacy Events	2	24
Bethany Pride	1	16
SRC Walking Book Club	6	14
National Day for Truth and Reconciliation Film	1	49
	184	3303

In House	Program	Attendance
Spanish	35	240
Ukulele	26	248
Fibre Club	36	150
Drum Circle with CMHA	10	78
French (Wednesday) CANCELLED	4	4
French (Thursday)	14	32
Climate Café	8	42
Cricut Classes	16	77
Life Skills 101	2	17
How To: Canva	1	19
How To: Chat GPT	1	10
Intellectual Freedom & Libraries	1	18
Fellowship Open House	1	30
Mending March	4	14
Advanced Makers with Makers Making Change	1	2
vermicomposting	1	8
Emergency Preparedness	1	5
Harp Holiday	4	33
Caregiver Connection with CMHA	1	3
Yogan with Brad	4	14
Orange Shirt Moosehide Beading	2	26
Energy Savings Workshop	1	7
Scam Awareness with Camrose Police Service	1	7
Lunch & Learn: Supports for Temporary Foreign Workers	1	7
	176	1091

Total	360	4394
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Camrose Public Library
Family Programs
January 1 to October 31, 2024

Outreach	Program	Attendance
Read for 15	1	4167
Chuck Maclean Family workshops	7	110
Women's Shelter Family Literacy	6	34
Paw Café with CAARS	1	175
Curious Cuties @ CFRC	1	19
ECCHS Multicultural Night	1	45
PRIDE in the Park	1	50
Book Bike @ Canada Day	1	400
Book Bike @ local parks	7	119
Book Bike @ Wellness Walks with Recovery College	4	79
Summer Staff @ Watershed Festival	1	22
Book Bike @ BRSD Pet Parade	1	34
Book Bike Meteor Shower	1	100
Newcomer's Guide to Camrose Bus Tour	1	8
Ecole des Fondateurs Community Night	1	13
Saturday Farmer's Market for Canadian Library Month	1	50
Haunt the Museum	1	40
	37	5465

In House	Program	Attendance
Snacks in the Stacks	208	4143
Something Cool After School	141	832
Books & Bounces	36	741
Terrific Tales	37	650
Tech Help	89	182
Bed Time Stories	34	348
Crafternoon	28	226
Rainbow Club	8	24
Writing Club	13	5
Early Dismissal Matinee	7	468
Newcomers Guide to Camrose	12	127
Saturday Story Time	2	13
Weekend Wiggles	2	15
Ghibli Geeks Club	4	19
Impromptu Story Time	1	17
Game Day CANCELLED	4	2
Anime Club CANCELLED	4	8
Family Literacy Day with CFRC	1	25
Leap Day	1	0
Spring BreaK vr	2	8
Jr Innovators with Makers Making Change	1	25
enviropalooza	1	4

Star Wars Day	1	31
PRIDE Month Rainbow Riot	1	10
Wonkalicious Tea Party	1	279
SRC Watercolours	2	27
SRC Wrap-up Party	1	8
Pumpkin Carving Contest	1	6
Canadian Library Month Scavenger Hunt	1	56
PRL Golden Ticket	1	22
	645	8321

Total	682	13786
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Camrose Public Library
 Childrens Programs
 January 1 to October 31, 2024

Outreach	Program	Attendance
St Pat's Tournament of Books	1	26
SRC School Visits	3	587
SRC @ local parks	6	54
Book Bike @ OSCAR	5	154
Book Bike @ Reading University	3	101
	18	922

In House	Program	Attendance
Chester Ronning Kindergarten Tours	3	61
Hay Lakes Kindergarten Tour	1	30
School Tours	6	136
SRC @ the Library	3	26
Sifton Kindergarten Tours	1	19
Homeschooler Tours	2	32
	16	304

Monthly Total	34	1226
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Camrose Public Library
 Teen Programs
 January 1 to October 31, 2024

Outreach	Program	Attendance
Adulting 101 @ECCHS	1	175
	1	175

In House	Program	Attendance
Golden Flames Teen D & D	34	518
Mario Cart Tourney	1	16
SRC D & D	7	89
SRC Gaming Club	6	42
SRC Craft Club	7	65
	55	730

Total	56	905
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Camrose Public Library
Total Programs
January 1 to October 31, 2024

Outreach Programs	240	9865
In-house Programs	892	10446
YTD	1132	20311

Submitted by Nicole Kyle
5-Nov-24

October 2024

Program and Library Statistics

Submitted by Nicole Kyle
November 13, 2024

1011

people attended programs that foster a sense of community connection and belonging.

September and October Membership Drive and Canadian Library Month

Visitors  19%

New members  5%

Renewals  295%

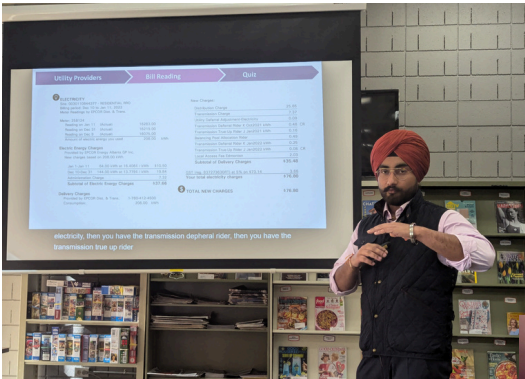
679

People attended library programs and special events designed to educate and promote a love of lifelong learning.

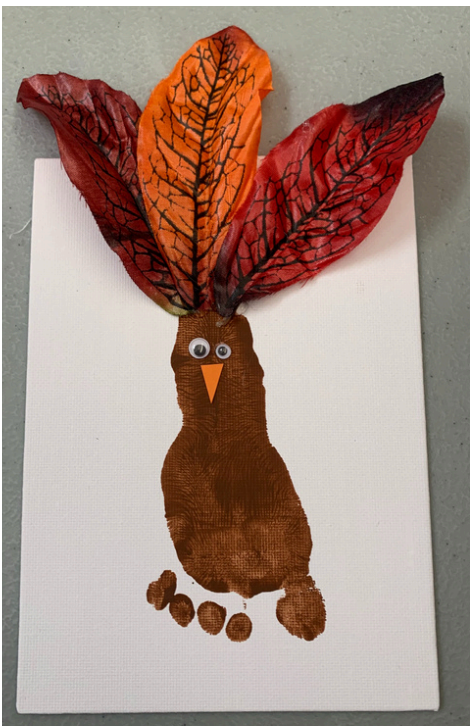
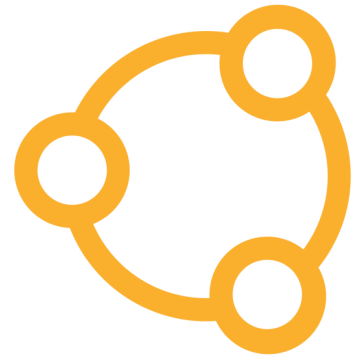
October Program Summary



Books and Bounces continues to be one our most popular programs with an average of 24 people attending every week. Some of the families have even gotten matching shirts for their children!



October programs for adults ranged from introductory yoga classes to spooky tote bags to and energy saving workshop with Empower Me to a Scam Awareness session with Camrose Police Service.



October saw a pile of fall-themed programming, from footprint turkeys at Books and Bounces, chaotic, leafy fun at Terrific Tales, a pumpkin carving contest, and a witchy feature at Ghibli Geeks Club: Kiki's Delivery Service!

Ongoing Programs

Ukulele Jam (Adults)
Mondays @ 10:00

Spanish Circle (Adults)
Mondays @ 3 in person
and on Zoom

Books & Bounces
(infants under 2 and
caregivers)
Tuesdays @ 11:00

German Circle (Adults)
Tuesdays @ 4 on Zoom

Climate Cafe (All ages)
1st Tuesday monthly @ 5:30

Terrific Tales (Families)
Wednesdays @ 10:30

Golden Flames D&D
Club
(Teens, registered)
Wednesdays @ 4; email
cpltechhelp@prl.ab.ca to
register

Bed Time Stories
(families)
Wednesdays @ 6

Ukulele Online (adults)
Thursdays @ 1 on Zoom

Drumming Circle with
Recovery College (16+)
1st Thursday Monthly @ 5
Register at
<https://bit.ly/CMHADrums>

Newcomer's Guide to
Camrose (All ages)
• November 5 @ 5:00
• November 16 @ 2:00
• November 19 @ 5:00
• November 30 @ 2:00

Ghibli Geek Club
1st Saturday monthly @ 1:00
or 2nd Thursday monthly
@ 4:30 (12+). This month is
From Up on Poppy Hill

PD Day Matinee 
(All ages, registered)
BRSD Friday Staff Meeting
Days @ 11:30. *Registration*
required. Please call
780-672-4214 or email
cpltechhelp@prl.ab.ca.
This month's title is Babe.

Snacks in the Stacks
(Grades 1-12)
School days @ 3:30

Something Cool After
School (Grades 1-8)
School days @ 3:30

Rainbow Club Public
GSA (All ages)
1st Saturday Monthly @ 11

Saturday Story Time
(Families)
1st Saturday Monthly @ 11
Replaced this month by
the Royal Tyrrell Virtual
Tour. See other page for
details

Weekend Wiggles
(Infants under 2 and
caregivers)
1st Saturday Monthly @ 12

Crafternoon (All ages)
Saturdays from 1-3

Fibre Club (All ages)
Saturdays @ 1

Our Hours:

Monday-Friday: 10-7
Saturday: 11-4
Sunday: Closed
Closed November 9 & 11

Special Events

Terrific Trees (All ages; under 8 with an adult)
November 2 @ 1 PM
Learn about the importance of local trees through
fun activities. Register by phone or email.

Feathered Friends (Ages 8-11)
November 7 @ 4 PM
Learn about local birds and dissect owl pellets to
learn about their diet. Register by phone or email.

Red Hot Science on November 14
• **Ecosystem in a Jar @ 10:30 for 7-10 years**
(8 & under with an adult)
• **Holograms @ 1:00 for 10-14 years**
Space limited; Register by phone or email.

Life Skills 101: Home Safety (16+)
November 8 @ 5 PM
Empower Me will facilitate a session on home
safety and responding to emergencies at home.

Speed Friending (Adults): November 15 @ 5:30
Enjoy brief, timed convos with other for a lively
and engaging way to connect. Register at
recoverycollegecamrose.ca.

Tissue Paper Art Family Workshop
November 17, 10 AM to noon
@ Chuck MacLean, 4809 52 Street. Space limited;
register with QR code.

How To: Cricut Design Space (Adults)
November 21 @ 5
Learn the basics of creating Cricut designs.
BYO laptop or use one of ours.

For Cricut's Sake (Adults)
November 22 or 29 @ 5 PM
Holiday Ornaments
Space is limited; register with QR code.

How To: Canva (Adults): November 26 @ 5 PM
Learn how to design and create in Canva. Bring
your own laptop or use one of ours. Space is
limited. Please register with QR code.

Intro to Métis Beading (16+)
November 28 @ 4:30 OR November 30 @ 1
Join local Métis artist Joelle Skinner for an intro
to the art of beading. Supplies provided. Space
limited; register with QR code.

For program and service info:

Phone: 780.672.4214

Web: prl.ab.ca/camrose

Email: cpltechhelp@prl.ab.ca

Unless otherwise noted, programs
and events are FREE and on a drop-in
basis. For registered programs, visit
<https://bit.ly/CPLEventbrite>,
scan the QR, or call 780-672-4214.





Celebrate DiNovember with us all month long!



Facilitated by
ROYAL TYRRELL
MUSEUM

Royal Tyrrell Museum Virtual Visit November 2 @ 11:00 AM

What better way to celebrate the start of DiNovember than with dinosaur experts in the library! Tour the world-renowned galleries of the Royal Tyrrell Museum of Palaeontology during this interactive virtual visit. Marvel at creatures from ancient seas, explore Dinosaur Hall, and discover how life carried on after the asteroid impact that marked the end of the Age of Dinosaurs. **Space is limited; please register with QR code on the other page.**



Find Fergus! November 1-November 30

DiNovember is back, and so is your chance to win a one-year family membership to the Royal Tyrrell Museum! All you need to do is find our friend Fergus hiding in the library, bring him to the desk, and provide your contact information. Fergus can be found multiple times per day, but we will only accept one entry per household for the duration of the contest. Winners will be contacted in early December.

CAMROSE
PUBLIC LIBRARY

October may be over,
but we're still
celebrating Canadian
Library Month!

Show your library
card at these
businesses to receive
these offers!

Offers valid
Oct 15 2024 - Nov 15 2024



4812 48 St.
Camrose

10% OFF
BAKED
GOODS



Visit
camroseskiclub.com

ENTER TO
WIN A SKI
MEMBERSHIP



6510 48 Ave.
Camrose

10% OFF
FOOD
ITEMS



5210 51 Ave.
Camrose

10%
OFF

Wildrose Community
Acupuncture



5024 50 St.
Camrose

ENTER TO
WIN A
TREATMENT



2nd FL 4929 50 St.
Camrose

20%
OFF



4918 46 Street
Camrose

10%
OFF



4803 48 Street
Camrose

30%
OFF
ORDER



10% OFF
10-CLASS
PASS

Email hello@joyfulmovementstudio.ca

For more information, please visit prl.ab.ca/camrose,
email cpltechhelp@prl.ab.ca, call 780-672-4214,
or stop in to visit us at 4710 50 Avenue.

October 2024 Library Statistics

YTD daily visit averages (and hourly based on operational hours in brackets)

Mondays: 348 (avg of 39/hr) Tuesdays: 400 (avg of 44/hr)
 Wednesdays: 379 (avg of 42/hr) Thursdays: 378 (avg of 42/hr)
 Fridays: 338 (avg of 38/hr) Saturdays: 215 (avg of 43/hr)
 Sundays: 97 (avg of 24/hr)

Circulation	Oct 2024	Oct 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Adult Material	5529	5821	57124	57139	-15	0%
Young Adult Material	396	440	4749	5720	-971	-17%
Juvenile Material	5775	5092	51379	50034	1345	3%
Relais Items Borrowed	137	139	1293	1419	-126	-9%
Relais Items Sent	27	23	274	297	-23	-8%
Total	11864	11515	114819	114609	210	0%

Econtent	Oct 2024	Oct 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Cloud Library/RBDigital	432	453	4883	5391	-508	-9%
Overdrive	1272	1228	12545	10025	2520	25%
Total	1704	1716	17428	15621	1807	12%

Circulation by Residence	Oct 2024	Oct 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
City of Camrose	9681	9595	95974	93635	2339	2%
County of Camrose	2647	2012	21139	20912	227	1%
Outside City/County	104	64	675	468	207	44%
ME	8	50	181	374	-193	-52%
Total	12440	11721	117969	115389	2580	2%

Miscellaneous	Oct 2024	Oct 2023	2024 YTD	2023 YTD	Under/ Over 2023	% Chg. Over 2023
Visitors	8650	7521	83995	68610	15385	22%
WiFi Users	10059	11548	95214	114119	-18905	-17%
Internet Users	1087	1014	11142	9779	1363	14%
Exams	31	12	223	179	44	25%
Total	19827	20095	190574	192687	-2113	-1%

Selection of Service Responses

1. Social Engagement: Developing Relationships and Ending Isolation
2. Connect to the Online World: Public Internet Access
3. Satisfy Curiosity: Lifelong Learning
4. Visit a Welcoming Place: Physical and Virtual Spaces

Programs	Oct 2024		2024 YTD		Participants	
	Sessions	People	Sessions	People	2023 YTD	2022 YTD
1	31	279	297	3353	2286	2,111
2	14	28	84	968	475	107
3	42	651	366	5630	6099	4,226
4	47	732	374	5259	5666	3,357
Advocacy	0	0	11	5101	6067	6,231
Total	134	1690	1132	20311	20,593	16,032