

ALLIANCE PUBLIC LIBRARY PLAN OF SERVICE 2026 – 2030



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ALLIANCE PUBLIC LIBRARY

YOUR LINK TO THE PAST & GATEWAY TO THE FUTURE

Table of Contents

Acknowledgements.....	3
Statement of Approval and Accountability.....	3
Inclusions.....	4
Vision Statement.....	4
Mission	4
History.....	5
Hours.....	5
Governance.....	5
Human Resources	5
Community	5
Partnerships.....	5
Needs Assessment.....	6
2026-2030 Plan of Service.....	7
Library Service Response 1 - Stimulate Imagination: Reading, Viewing, and Listening for Pleasure.....	7
Library Service Response 2 - Connect to the Online World: Free Public Internet Access.....	8
Library Service Response 3 - Visit a Comfortable Place: Physical and Virtual Spaces.....	8
APPENDIX A.....	9
Community Needs Assessment Survey Summary.....	9

Acknowledgements

The Alliance Public Library would like to thank all patrons and community members who completed our online and paper surveys during our last community needs assessment. Thank you to our volunteer Library Board Members and staff for their time and dedication to the library and the creation of this Plan of Service.

A special thank you to Parkland Regional Library System for their help and guidance through this process. The Library would like to take this opportunity to thank our generous funders and sponsors: the Village of Alliance, Flagstaff County, the Alliance and District Agricultural Society, the Royal Canadian Legion, Branch #94, and the Friends of Alliance Library Society, for their continued support and funding of Alliance Public Library.

Thank you to the Public Library Services Branch for their continued updates and guidance, and thank you to the Government of Alberta for recognizing the vital role of libraries in the community and the importance of stable library funding in the provision of consistent and quality library service.

Statement of Approval and Accountability

For public libraries in Alberta, planning is mandated. Libraries Regulation, Section 13 states the following:

- (1) In managing and controlling a municipal library, a municipal board shall
 - (a) Within 3 years of being established, develop and file with the Minister a plan of service with a mission statement and goals and objectives based on a needs assessment of the municipality, and
 - (b) Annually review its plan of service.
- (2) A municipal board shall file with the Minister a copy of its current plan of service with goals and objectives not less frequently than every 5 years following the date on which the plan was previously filed with the Minister.¹

The Plan of Service for 2026-2030 has been prepared by the Alliance Public Library Board in accordance with Alberta Libraries Regulation AR 141/98.

The Board and staff of the library are committed to implementing this Plan of Service, reviewing it regularly to monitor progress in achieving goals, and updating the Plan as needed.

MOTION: "Motion to adopt the plan of service."

Motion made by: *Seborah Applegate*

Motion seconded by: *Rainer Rahr*

Carried.

Date of Board Meeting: April 14, 2026

Original signed by: Diane Dammann, Board Chair

Diane Dammann

¹ Libraries Regulation AR 141/98 s13

Inclusions

Vision Statement

To offer our community a facility that will stimulate learning, social interaction, and a sense of community.

Mission

To provide all segments of our community with a viable library that will:

- Promote literacy
- Stimulate learning
- Encourage social interaction
- Provide recreational activities
- Encourage cultural awareness
- Provide a wide array of information
- Assist our patrons in accessing as many services as possible within our system



Library Profile

History

The Alliance Public Library is located in the Alliance Recreation Centre. It was originally started by the Argyle Women's Institute in 1947. The Library became a member of Parkland Regional Library System in 1997 and has enjoyed the benefits of membership since then. Throughout the years, the Library has been in several locations in order to accommodate the ever-growing number of books, multimedia materials and public internet stations. As of 2025, the Alliance Library serves 158 residents of the Village of Alliance, plus an active rural population.

Hours

The Library is open year-round 2 days a week for a total of 12 hours.

Governance

The Alliance Public Library is governed by a volunteer board consisting of 7 members.

Board Members

Diane Dammann – Board Chair

Odette Dionne

Laura Towers

Debbie Applegate

Denise Nychyporuk

Randy Wickstrom

Rainer Rohr

Human Resources

Alliance Public Library has one part-time Library Manager, Lisa Neraasen.

Community

In 2025, the Village of Alliance recorded a population of 158 people and is located within Flagstaff County.

The community population is approximately:

- 9% in the age range of 0-14
- 3% in the age range of 15-24
- 21% in the age range of 25-54
- 27% in the age range of 55-64
- 21% in the age range of 65+

Community demographic information provided by: [Point2Homes.com](https://www.point2homes.com).

Partnerships

The Alliance Public Library strongly believes in the power of partnerships as a means to expand reach, enhance service offerings, and better respond to the evolving needs of our community members. We are honoured to work alongside the following groups: Flagstaff Family & Community Services, Friends of the Alliance Library Society, and Parkland Regional Library System.

Needs Assessment

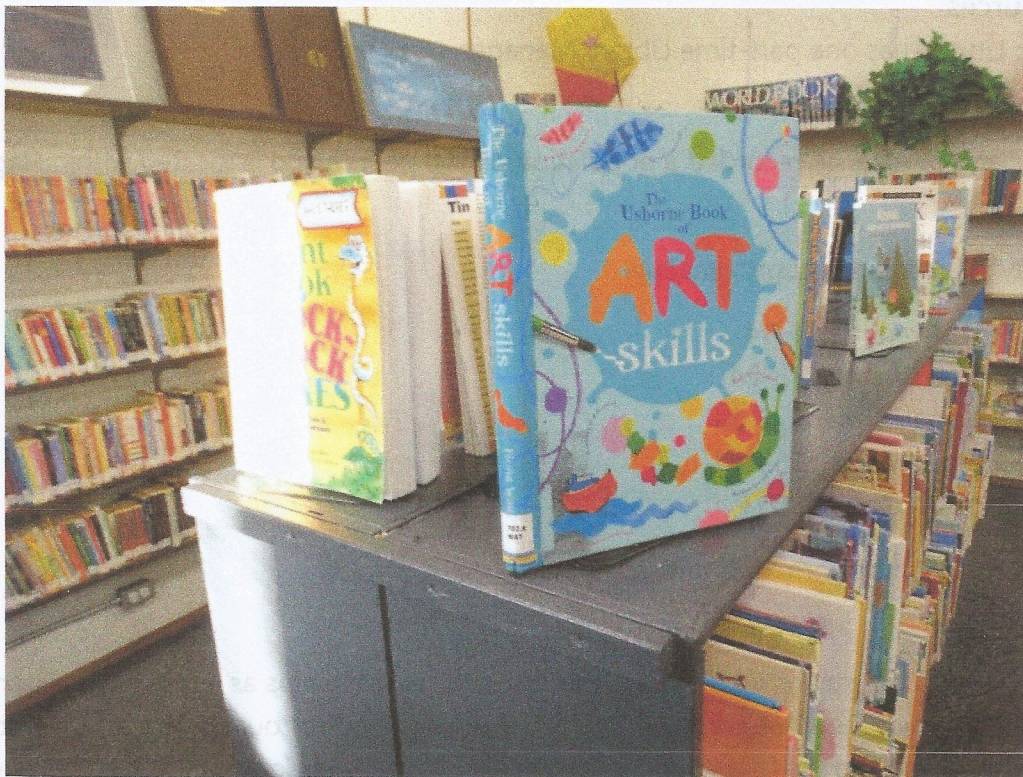
The Alliance Public Library, with the help of Parkland Regional Library Systems' Consultant Librarian, Jessica Dinan, ran an online and in-house (paper) survey to assess the strengths and weaknesses of the Library. It focused on questions regarding desired programs, library hours, and services to help us learn where we can grow and better the community. There were 18 respondents.

Data from the digital community needs assessment is contained in the report in [Appendix A](#).

The results from this needs assessment were reviewed by board members and library staff. This information guided the creation of Alliance Public Library's 2026-2030 Plan of Service.

Based on the priority needs relevant to the library's mandate as determined by the community planning committee and the resources available to the library to help meet these needs, the following Library Service Responses have been selected as the priority service areas for this Plan of Service.

1. Stimulate Imagination: Reading, Viewing, and Listening for Pleasure
2. Connect to the Online World: Free Public Internet Access
3. Visit a Comfortable Place: Physical and Virtual Spaces



2026-2030 Plan of Service

The Plan of Service is reviewed annually and may be modified to adapt to emergent situational changes or to take advantage of innovation or new opportunities and strategic alliances. Detailed action plans and short-term emergent strategies at the operational level are part of library operations and are, therefore, not included in this document.

Library Service Response 1 - Stimulate Imagination: Reading, Viewing, and Listening for Pleasure

Goal 1: Community members who want materials to enhance their leisure time will find a broad range of resources and program offerings available to them.

Objective 1: During the life of this Plan, the Library will annually allocate 5% of its collection development funds for purchasing items that support creativity and/or imagination.

- Library staff will utilize collection development resources to learn about new materials that promote creativity and imagination.
- The Library staff will request Adult Non-Fiction and Junior Non-Fiction Collection Gaps Surveys be conducted by Parkland Regional Library System staff to assist in identifying gaps in subject areas.

Objective 2: By 2029, the circulation of physical adult materials will increase by 10%.

- Library staff will create visually appealing displays of adult materials and promote new adult titles on the Library's social media accounts.
- The Library Manager will access collection development resources to stay informed about trends in publishing for adults.
- Regular collection maintenance will be performed to keep collections aesthetically pleasing and easily navigable.

Library Service Response 2 - Connect to the Online World: Free Public Internet Access

Goal 1: Residents will have high-speed access to the digital world with no unnecessary restrictions or fees to ensure that everyone can take advantage of the ever-growing resources and services available through the Internet.

Objective 1: Starting in 2026, library staff will increase promotion of the Library's public internet stations, printing services, and the digital resources available through its membership in Parkland Regional Library System.

- Develop marketing campaign for free internet access, printing services, and eContent access.

Objective 2: During the life of this Plan, the Library will host quarterly programming for adults, geared towards building their technological and job-hunting skills.

- Library staff will host semi-annual technology workshops for adult patrons to learn what platforms and programs are available to them and how to use them to search for, locate, evaluate, and effectively use information to meet their needs.
- Library staff will host semi-annual resume-building/job-hunting workshops for adult patrons to learn skills they need to identify career opportunities that suit their individual strengths and interests.

Library Service Response 3 - Visit a Comfortable Place: Physical and Virtual Spaces

Goal 1: Community members will have a safe and inclusive physical space to support connection, or to enjoy a quiet environment, and will have open and accessible virtual spaces.

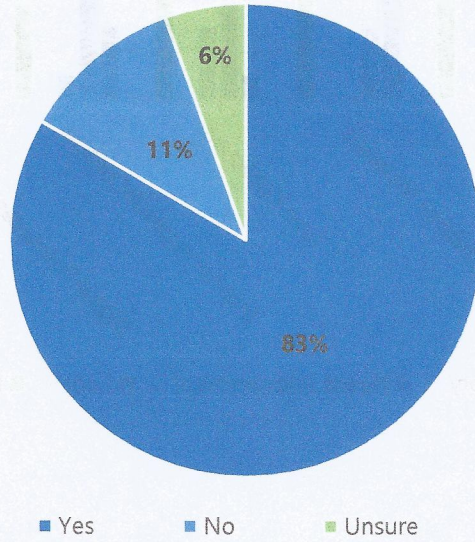
Objective 1: By the end of 2028, the Library will have undergone a space planning audit, and changes will have been implemented to enhance the collection presentation and layout, and functionality of the overall space, as budget and staff time allow. The majority of survey respondents will rate the Library's physical spaces as "great".

Objective 2: By 2030, the Library will undergo an hours of operation audit (including polling 5% of community members) to determine the best operating hours to serve the community and ensure that those hours are staffed appropriately.

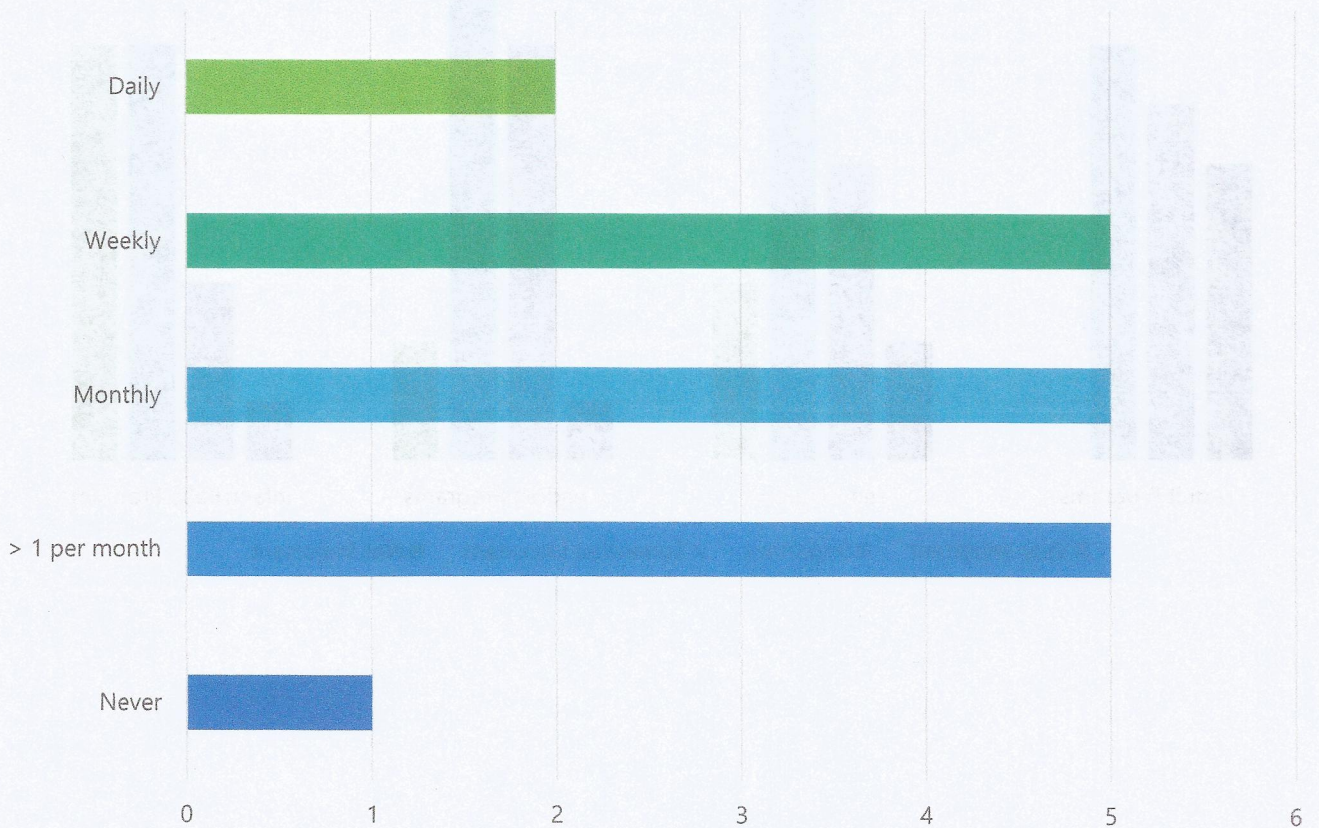
APPENDIX A

Community Needs Assessment Survey Summary

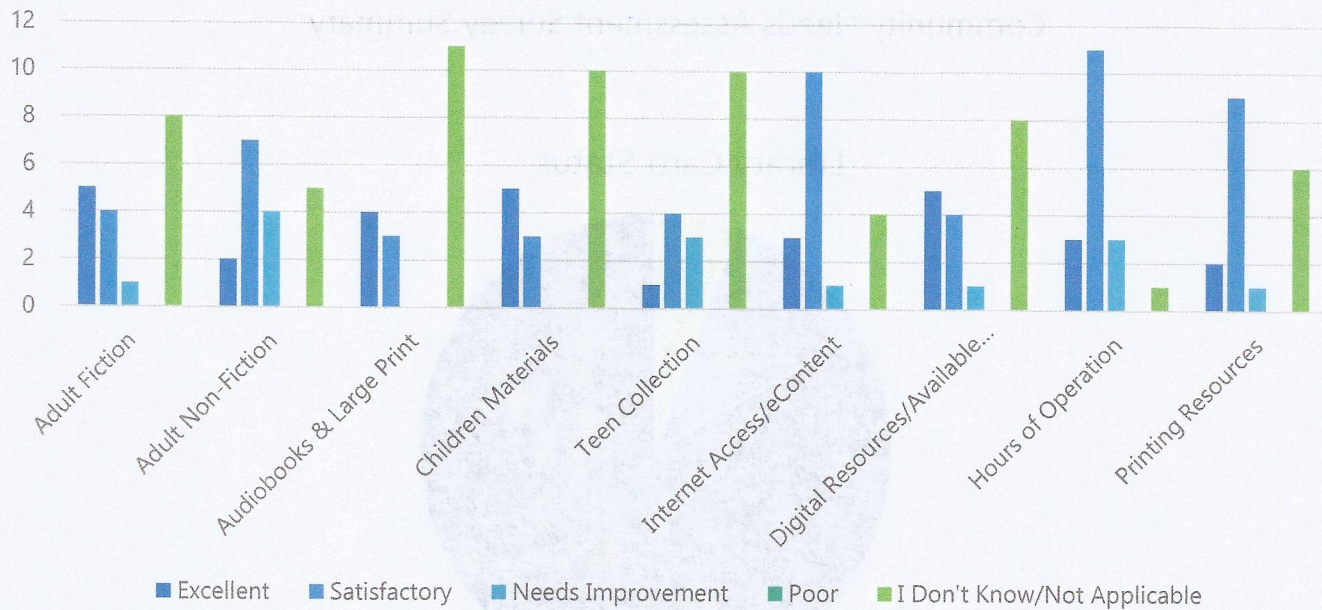
Library Card Status



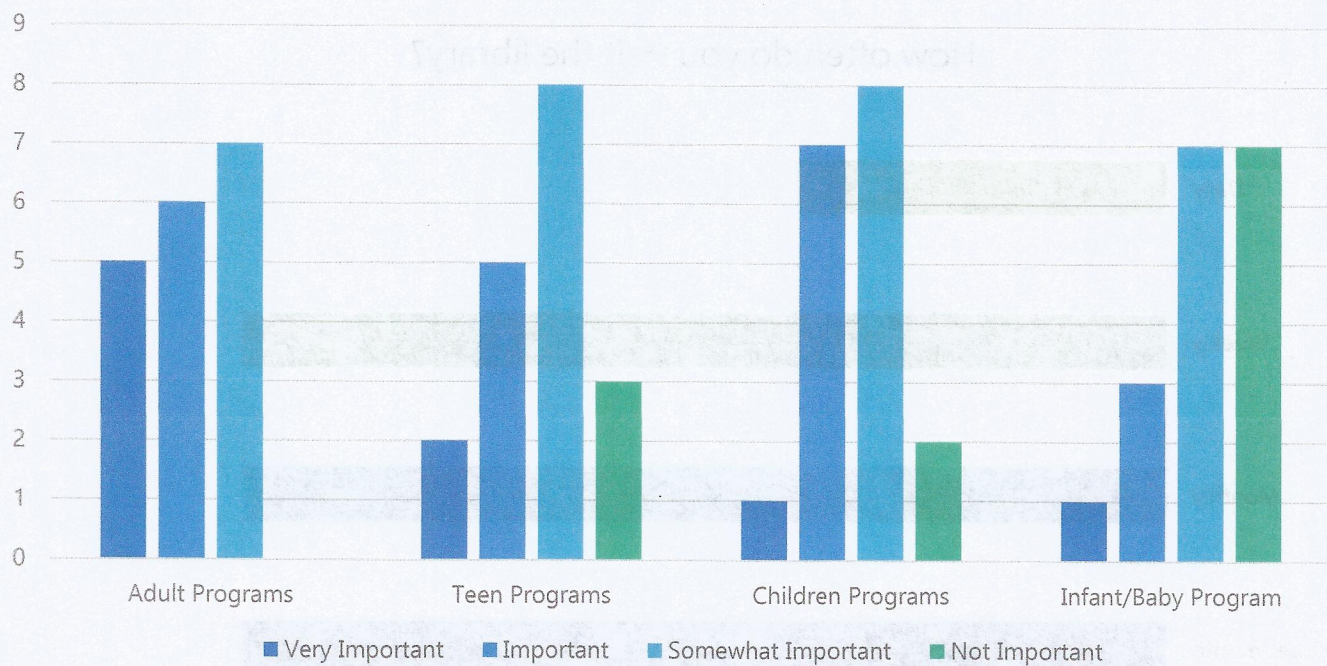
How often do you visit the library?



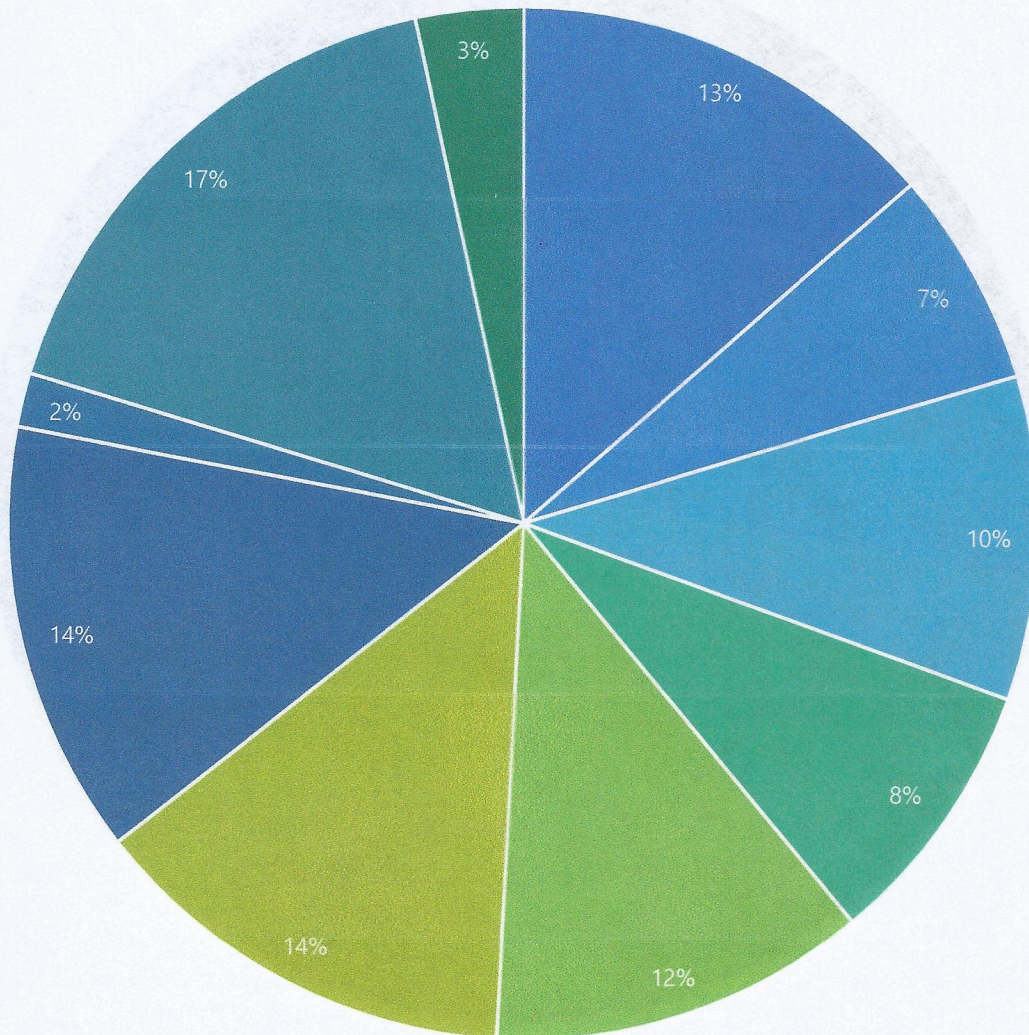
Library Services



Programming

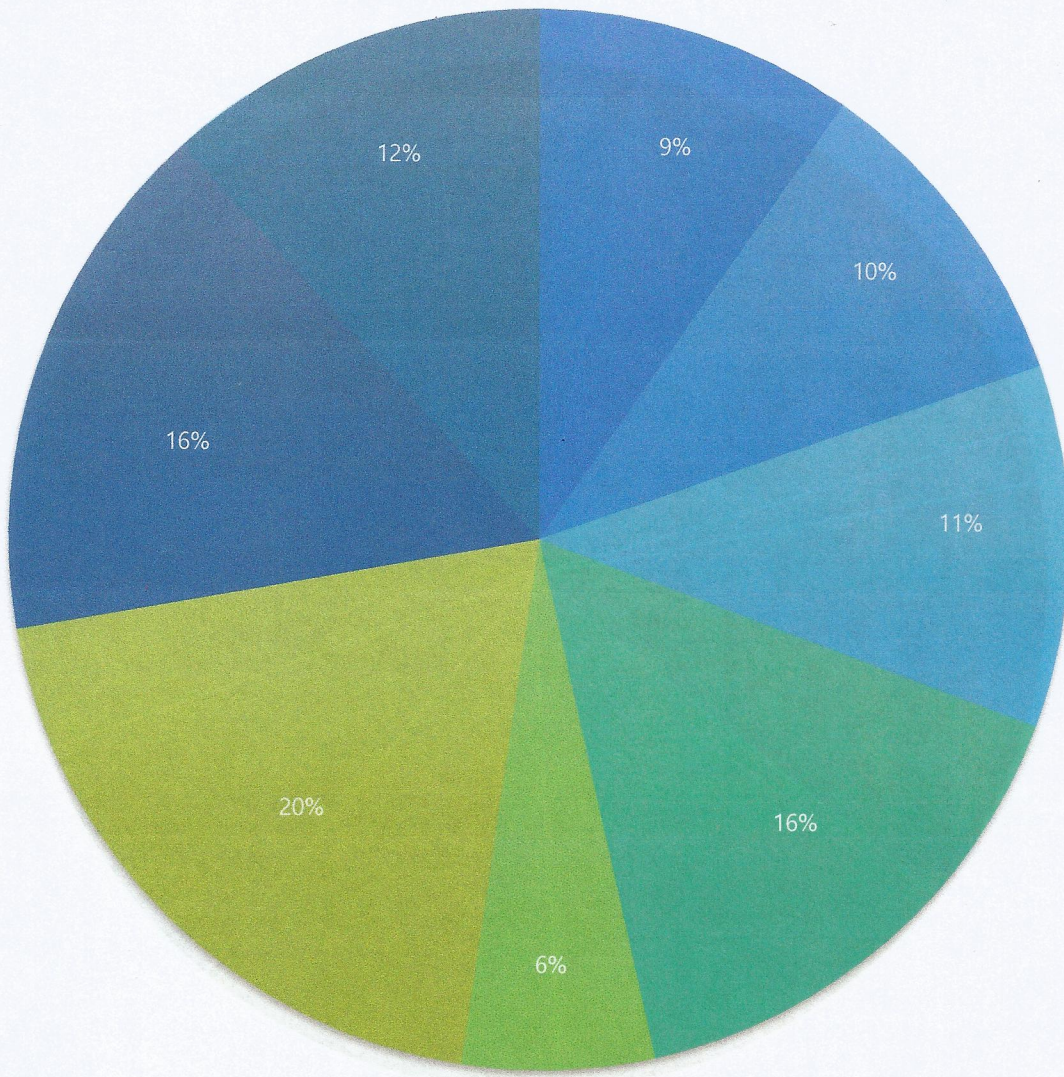


Learning Goals



- Access to local, national, and world affairs
- Business and non profit support
- Early literacy opportunities for children ages 0-5
- Quick answers for topics of personal interests
- Access to adult, teen, and family literacy
- Job and Career Development
- Lifelong learning opportunities
- Homework Help
- Skills to search, locate and evaluate information effectively
- Services for new immigrants

Leisure Goals



- Celebrating diversity and cultural awareness
- Genealogy and local history
- Services to provide creative outlets (print, video, audio, etc)
- Access to community resources, services, and community activities
- Health, finances, and other lifestyle goals
- Reading, watching, and listening for pleasure
- Comfortable physical and virtual library spaces
- Free public internet access