## **Annual Report 2019**

# Parkland Regional Library System

Expanding opportunities for discovery, growth, and imagination for all Central Albertans

The Parkland Library Board thanks the Government of Alberta, Minister Madu, and our municipalities for their support of public libraries and stable funding during a challenging economy.



We purchased and installed **44 computers** for member libraries and upgraded the software of over **600 computers** 



The Parkland Regional Library
System is a co-operative network
of 49 public libraries serving 64
municipalities and 218,595
residents in Central Alberta



We opened a new **library service point** at Maskwacis, which serves
12,998 people from the Louis Bull
Tribe, Montana, Ermineskin Cree,
and Samson Cree Nations

### **Virtual Library Services**

We partnered with TRAC libraries to share **cloudLibrary** eContent between five regional systems



990,477 Wi-Fi sessions at libraries773,304 virtual library visits (12% increase)102,026 digital checkouts (31% increase)59,652 eLibrary database sessions

#### **Resource Sharing**

Parkland vans moved **1,079,050** items around the region travelling **88,050** km

We purchased, processed, and delivered **29,536** new items to member libraries

#### **Rotating Collections**

Member libraries borrowed:

13,413 Large Print Books
5,663 Audiobooks
105 Tech & Promo Kits
148 Children, Teen & Adult Programming Kits

#### **Member Support**

Parkland staff trained 654 member library staff, volunteers, and trustees, and provided 2,631 remote and on-site consulting sessions

Parkland introduced a new Integrated Library System (ILS) that provides better service to both member libraries and patrons

## Parkland Annual Report 2019

In times of economic challenge, it is the libraries that step up – providing free services to help their communities. Libraries provide resources to children, seniors, new citizens, and everyone in between. For both community and connectivity, libraries are the heart of rural Alberta.



The Board established an **Advocacy Committee** that is at the forefront of provincial work on Library Advocacy

We created a financial **Return on Investment** for each member municipality demonstrating the value they receive from membership in the Parkland Regional Library System



You can stay up-todate by visiting our website,

www.prl.ab.ca, or follow us on

<u>Facebook</u>, <u>Twitter</u>, and <u>Instagram</u>.

In September, we promoted Parkland libraries by purchasing radio ads on 6 stations that aired across the region

An audit of 30+ library social media accounts led us to develop a more strategic social media strategy

#### **Contact Us:**

**Parkland Regional Library System** 

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**Board Chair** Debra Smith **Vice Chair** Sharolyn Sanchez

**Executive Committee** 

Debra Smith (Chair)
Janine Stannard (Vice Chair)

Jason Alderson
Kevin Ferguson
Bruce Gartside
Robyn Gray
Bob Green
Megan Hanson
Ray Olfert

Sharolyn Sanchez

**Director** - Ron Sheppard (ext. 230)

**Manager of Library Services** 

Colleen Schalm (ext. 266)

**Manager of Finance & Operations** 

Donna Williams (ext. 209)

**Manager of Technology Infrastructure** 

Tim Spark (ext. 212)

IT Helpdesk – (ext. 686)

Complete Board and Municipality list here

#### **Advocacy Committee**

Gord Lawlor (Chair)

Janine Stannard (Vice Chair)

Jeanny Fisher Barb Gilliat Cora Knutson Stephen Levy Norma Penney

Debra Smith (ex officio)



\*Statistics based on 2019 Annual Report to PLSB Municipal Affairs